

Aloha d.o.o., Tolstojeva ulica 14, 1000, Ljubljana

PE: Trgovina ActionMama

Dunajska cesta 177

1000, Ljubljana

386 (0)1 436 36 54



The form of the withdrawal / return of goods within 14 days

The consumer has the right to to 14 days for any reason, return the goods. This is done so that the company in writing to withdraw from the contract, at the contact e-mail: shop@actionmama.com. The consumer must return the goods to the company within thirty days after the written notification of withdrawal to the consumer from buying in that it shall bear the direct cost of returning. Goods must be intact and unused in original packaging. It is accompanied by a copy of the contract. The landlord returns the entire purchase price with the cost of delivery as soon as possible, but not later than 14 days after receipt of notice of withdrawal from the consumer's purchase.

Order number:

Date of arrival:

Invoice number:

Name and surname:

Address:

Phone number:

E-mail:

Return

Code	Quantity	Name	Size	Color	Reason

01: Wrong product 02: Damaged product 03: Wrong size 04: Late delivery 05: Picture of the product was different 06: Warranty repair 07: Other different

Replacement or refund of products I want to do on the way:

- Changing the ordered products to other products
- Refund count as credit memo for next purchase
- Refund listed below bank account

Account holder:

IBAN:

BIC:

- Refund listed below PayPal account

PayPal E-mail:

Shipping costs borne by the sender himself. Shipments with ransom will not be accepted.

Goods send to the following address:

Trgovina Actionmama

Dunajska cesta 177

1000 Ljubljana

Slovenia

In the case of any questions concerning refund, replacement or delivery, please call us on 01 436 36 54 or send by e-mail at shop@actionmama.com